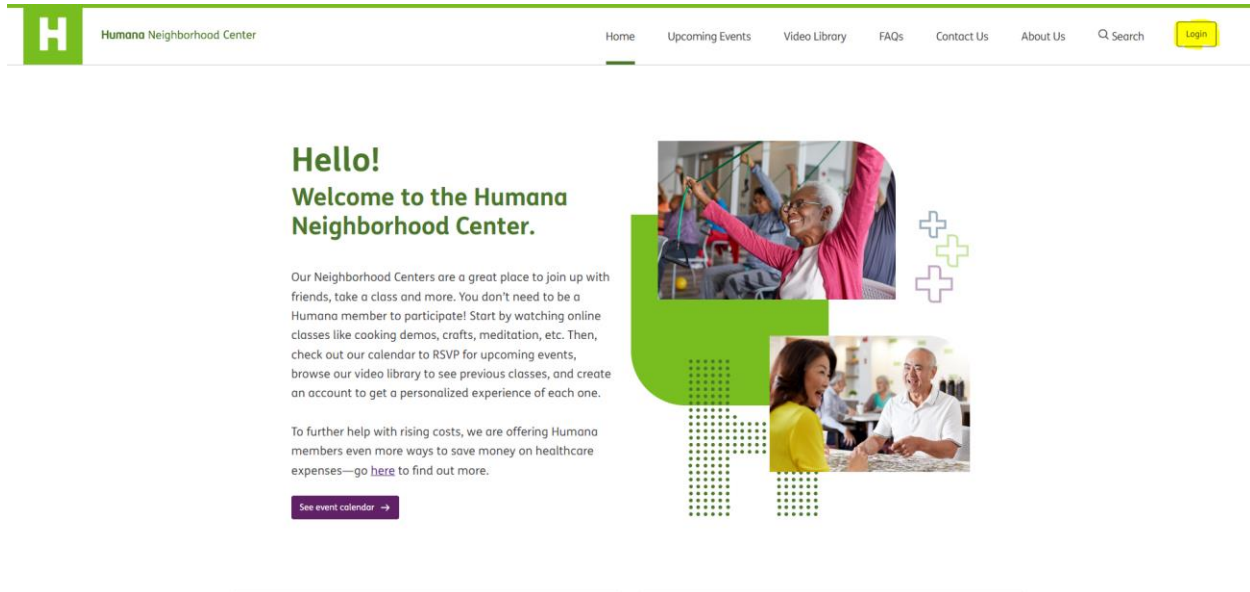


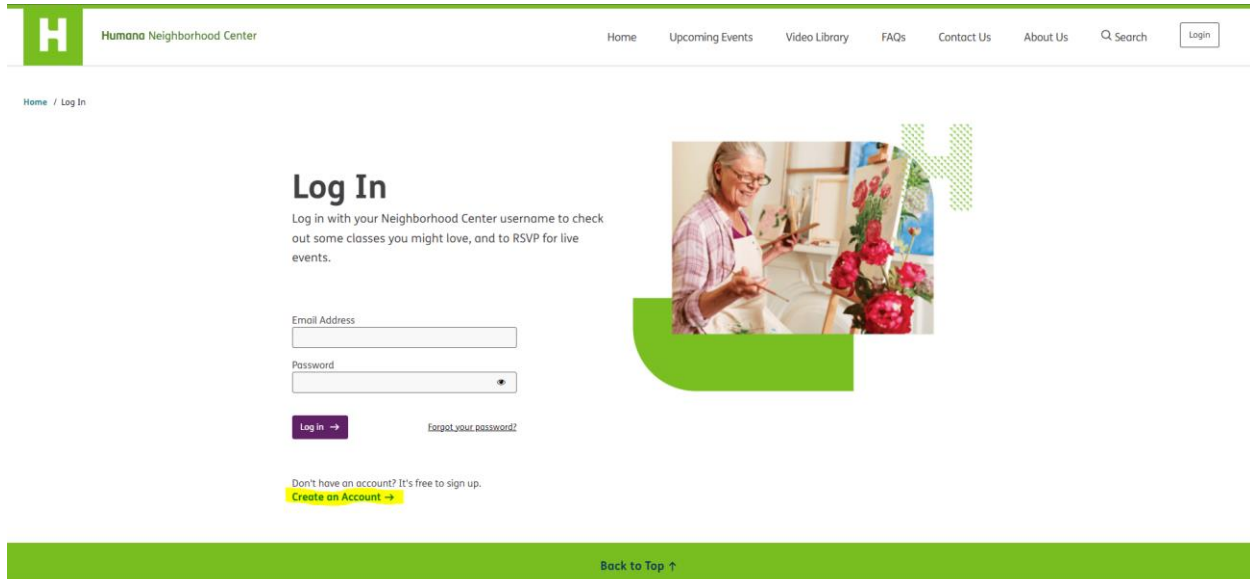
How to create an account on www.humananeighborhoodcenter.com

1. Open web browser, go to <https://www.humananeighborhoodcenter.com/>
2. Click Login in the top right-hand corner



The screenshot shows the homepage of the Humana Neighborhood Center. The navigation bar at the top includes links for Home, Upcoming Events, Video Library, FAQs, Contact Us, About Us, Search, and a Login button. The main content area features a large green 'H' graphic on the left. To its right, the text reads: 'Hello! Welcome to the Humana Neighborhood Center. Our Neighborhood Centers are a great place to join up with friends, take a class and more. You don't need to be a Humana member to participate! Start by watching online classes like cooking demos, crafts, meditation, etc. Then, check out our calendar to RSVP for upcoming events, browse our video library to see previous classes, and create an account to get a personalized experience of each one. To further help with rising costs, we are offering Humana members even more ways to save money on healthcare expenses—go [here](#) to find out more.' Below this text is a purple button labeled 'See event calendar →'. To the right of the text are two images: one of an elderly woman in a pink shirt participating in a class, and another of a woman and a man smiling at a table. There are also decorative green plus signs and a grid pattern.

3. Click Create an Account



The screenshot shows the login page of the Humana Neighborhood Center. The navigation bar at the top includes links for Home, Upcoming Events, Video Library, FAQs, Contact Us, About Us, Search, and a Login button. The main content area features a large green 'H' graphic on the left. To its right, the text reads: 'Log In Log in with your Neighborhood Center username to check out some classes you might love, and to RSVP for live events.' Below this text are two input fields: 'Email Address' and 'Password'. There is a purple button labeled 'Log in →' and a link labeled 'Forgot your password?'. Below the input fields, there is a link labeled 'Don't have an account? It's free to sign up. Create an Account →'. At the bottom of the page, there is a green bar with a 'Back to Top ↑' link. To the right of the text are two images: one of an elderly woman in a pink shirt participating in a class, and another of a woman and a man smiling at a table. There are also decorative green plus signs and a grid pattern.

4. Enter your email and your password that you want on your new account, once finished it will tell you to check your email for a verification email (you do not have to be a Humana member to make an account, our classes are open to both Humana members and non-members, unless otherwise noted)

a. Please open your email and search for the email. If you do not see it, please check your spam, junk, and promotions folders in your email. If you still have not received it, please email us at humananeighborhoodcenter@humana.com so we can help verify your account or reset your password

5. Once you have verified your account, you can then finish creating it by filling out the requested information (name, date of birth, interests, etc.) and clicking submit.

6. Once you finish, you can then login with those credentials and RSVP to upcoming events, or watch content from the Video Library.